

PRIVACY POLICY: FORMULATION CREATIONS PROPRIETARY LIMITED

1. INTRODUCTION

Formulation Creations is a company that provides their clients with bespoke food and beverage various formats that fulfil their commercial and strategic requirements. Only the highest quality certified ingredients are used in the solutions package, originating from our flavour partner in the US, Gold Coast Inc, and other certified sources. With the combined technical knowledge and source access to 1000's of flavours and ingredients, we are strongly positioned to assist our clients in attaining their technical and product related objectives.

This privacy policy explains how Formulation Creations collects and uses personal information. It contains information regarding the rights of natural and juristic persons to whom personal information relates or from who it is collected (data subjects).

Formulation Creations reserves the right to amend this Privacy Policy or add provisions to it at any time by publishing an updated version on its website or elsewhere.

2. COLLECTION OF INFORMATION

Formulation Creations collects personal information in various instances, including when:

- data subjects contact Formulation Creations or request information or services;
- Formulation Creations provides services to data subjects;
- persons apply for employment at Formulation Creations;
- when persons use any digital platforms of Formulation Creations', including but not limited to its websites and/or social media pages or engage with Formulation Creations through social media.

Formulation Creations may collect the information directly from a data subject or from third parties, as the case may be. The interaction with Formulation Creations via its website will result in the collection of information regarding the person's activities on the website. Similarly, when anyone engages with the Formulation Creations through any of its social media platforms. This information includes, but is not limited to, the person's name, contact details and information regarding the matter with which they need assistance.

As part of its recruitment processes, Formulation Creations collects information from employment applicants. This information includes educational information as well as employment history. By enquiring regarding employment opportunities at Formulation Creations or applying for employment, applicants are deemed to provide their consent

to Formulation Creations' processing of their personal information for recruitment purposes, which may include screening as well as background and reference checks.

3. BASIS AND PURPOSE FOR PROCESSING PERSONAL INFORMATION

Formulation Creations may process personal information:

- to provide services to clients;
- to comply with legal or regulatory obligations;
- if a data subject has provided their consent; or
- if the processing is allowed by law.

The purposes for which Formulation Creations processes personal information include, but are not limited to:

- marketing and promotion of Formulation Creations' services;
- providing and improving services to clients;
- improving users' experience when using Formulation Creations' websites;
- communicating with persons for Formulation Creations' internal purposes;
- enabling Formulation Creations' internal operations;
- exercising and defending legal rights.

4. DISCLOSURE OF PERSONAL INFORMATION

Formulation Creations may release personal information or disclose it to third parties in certain circumstances. These include, but are not limited to:

- if Formulation Creations is required or authorised to do so by law or a court order;
- in order for Formulation Creations to enforce its rights;
- in order for Formulation Creations to provide services to its clients.

The third parties to whom we disclose personal information include, but are not limited to:

- third-party suppliers to Formulation Creations;
- third party service providers to Formulation Creations;
- government authorities and registries, organs of state, regulators, and law enforcement agencies.

5. TRANSFER OF PERSONAL INFORMATION

Personal information collected by Formulation Creations may be transferred to persons in other countries. Those countries' laws might not protect personal information in the same way or on the same level as the law in the data

subject's country. However, Formulation Creations will take reasonable steps to ensure that recipients in other countries have appropriate privacy measures in place.

6. RETENTION OF PERSONAL INFORMATION

Formulation Creations retains personal information for as long as may be reasonably necessary in accordance with applicable law.

7. COOKIES

Formulation Creations' websites makes use of cookies. Cookies store information regarding website visitors. Cookies have various purposes, such as improving the visitor's experience on the website and facilitating their use of the website. A website visitor may disable or decline cookies. However, if the visitor does so, their user experience on the site may be diminished.

8. DIRECT MARKETING

Formulation Creations may send marketing and promotional communications and material to persons. Recipients may opt out from receiving such communications by contacting Formulation Creations at the details provided below or by clicking on the opt-out link that will be contained in the relevant electronic communication.

9. SECURITY

Formulation Creations takes all reasonable steps to protect and avoid unauthorised access to personal information. It has implemented various policies, procedures and software to safeguard personal information and routinely reviews its operations in order to ensure that personal information is adequately protected.

10. DATA SUBJECT RIGHTS

The law might provide data subjects with rights to access, amend or delete personal information that is in the possession of Formulation Creations. However, Formulation Creations may, in certain instances, legally refuse or decline such requests. If applicable, a data subject may also have the right to object to Formulation Creations' processing of their personal information or to file a complaint with a regulator. If a data subject wishes to exercise their rights, they can contact Formulation Creations at the details provided below. Formulation Creations may charge data subjects a fee for accessing, amending or deleting their personal information.

Data subjects are encouraged to contact Formulation Creations to update their personal information as and when necessary.

11. CONTACT DETAILS

To contact Formulation Creations for purposes relating to this privacy policy, please contact us using these contact details:

The Compliance Officer

Formulation Creations (Pty) Ltd

Registered business address: 1270 Beyer Avenue, Waverley, Pretoria

Operating business address: 123 Thomas Street, Colbyn Village, Colbyn, Pretoria, 0083.

Telephone: 083 443 6926

E-mail: gary@formulationcreations.co.za